

GUARANTEE

Illustris - DALI and Tunable White controls

Aura Light AB, Vimmerby (Sweden) offers a two (2) year guarantee

Aura Light offers a 2-year guarantee for Illustris – DALI and Tunable White controls. The guarantee covers defects in components and materials not derived from improper handling, incorrect electrical parameters, incorrect installation or usage outside defined ambient temperatures.

The validity of the guarantee is based on the following conditions:

1. The product must be installed according to the installation instructions.
2. Installation costs for product replacement within the guaranteed time is not covered by this guarantee.
3. The guarantee is valid from day of installation which have to be recorded by the user.
4. The guarantee is valid a maximum of 2 years
5. After announcement every defect product have to be returned to Aura Light for a test in the Aura Light laboratory. Only failures confirmed by the laboratory test will lead to guarantee compensation.